



## Business Plan 2016-2017

### PROGRESS MADE

Action Item	Progress
<b>ACHIEVE SUCCESSFUL BID EXPANSION</b>	<b>DONE</b>
<b>New Documentation</b>	
1. Consult with members and write a new <b>Strategic Plan</b> , to cover the period 2018-2022	<b>DONE</b>
2. Review and adopt new <b>BID Policy 2016</b>	<b>DONE</b>
3. Review and revise the <b>Constitution</b> in light of the new BID Policy 2016 (to be approved by Special Resolution at 2017 AGM)	<b>On Hold</b>
<b>Crime Prevention and Security</b>	
4. Circulate RFP to security providers no later than 31 May 2017, in order to let the new contract for the entire expansion area to a <b>security provider</b> by the end of the financial year	<b>DONE</b> <b>Appointed:</b> <b>Arrow Security</b>
5. Hire a second <b>Crime Prevention Manager</b> , ready to commence duties on 1 July 2017	<b>DONE</b>
6. Attend a minimum of 300 member <b>security-related callouts</b> , between 1 November 2016 and 30 June 2017	<b>450</b>
7. Ensure that all <b>graffiti/tagging</b> is removed/painted over within 48 hours of identification/notification	<b>289</b>
<b>Member Services</b>	
8. Assist a minimum of 80% of business members to list their businesses on the <b>new business directory</b> at <a href="http://www.BusinessManukau.co.nz">www.BusinessManukau.co.nz</a> (Office Manager)	<b>IN PROCESS</b>
9. Update entire <b>member database</b> to ensure that no more than 5 bounces occur per group email/newsletter (Office Manager)	<b>IN PROCESS</b>
10. Hold a minimum of 3 business <b>networking/training events</b> for Members before end of the financial year (General Manager and team)	<b>DONE</b>