

Chairmans report.

This year has been one of a rebuilding year following the successful BID expansion in November 16 and the levies from the expanded area commencing in July this year. We are now the voice for all of Manukau – and what a relief that is.

We engaged Jungle Strategy earlier this year to provide our strategy template to 2022. This has now been simplified to a 1 page Strategic Growth Map so you know our goals, our purpose, our key focus activities and who our key stakeholders are.

This can be found on our website for all our members to see. You will also see we have KPIs so everyone can see we are accountable for our actions.

With our core purpose being to “help businesses grow and increase the value of our commercial properties” we had a brain-storming session to prioritise what areas can have the biggest impact on this.

Clearly security was at the top of the page. Whilst we have had Anton doing an outstanding job as our Crime Prevention Manager it was clear he could not manage the new expanded area by himself so in April we employed ex Police Officer Tess Maunsell to work with Anton as our second Crime Prevention Manager and so we now provide a full 7 day a week service.

We are now looking to further expand our security presence with the introduction of CCTV. We are working with our key partners, the Police, Auckland Council, Auckland Transport and the Local Board on how we can best fund and implement this for the benefit of you – our members. This is our No 1 focus and we are about to engage a CCTV specialist to undertake a stock take of CCTV coverage in our BID area. You will have seen from our financial report we are deliberately accruing cash at the moment and we expect this project will take a sizeable portion to implement over the next 12-24 months.

We are also working with Auckland Transport and Auckland Council on parking and shuttle links from the new bus interchange which is expected to be up and running early 18.

Beautification is another area we are working on with Auckland Council. We are quick to identify graffiti and we also have some trouble areas with rubbish collection – not frequent enough particularly Ryan Place. We are looking at options available to address this issue.

This year we will continue with our collaborative approach. We are the voice of Manukau and with the continued support of our Local Board we will make a difference.

I would like to thank the current board for their help over this last year and also the efforts of our GM Kerry and team as we implement our strategy.

Manukau is a beautiful place to work and we need to change people’s perceptions to grow our business community for Manukau to be recognised as the second CBD of Auckland.

Thank you.