

## **Annual General Meeting**

**Thursday 1 November 2018**

### **Chairman's Report for the Year Ended 30 June 2018**

It is my pleasure to present my Chairman's report for the year ending June 2018.

This is the first full financial year since our successful BID expansion and we now feel like we are an Association that has a strong voice and that can make a difference.

In short, Manukau is continuing to grow. It is a success story that not enough people are aware of. As you may know, Business Manukau sources quarterly Marketview consumer spending data reports for and on behalf of our members. These reports show that Manukau is growing faster than Botany, Sylvia Park/Mt Wellington, and Westgate. This is fantastic news and confirms that Manukau is a place where people want to come to shop and do business.

However, Manukau does come with some negative connotations – such as an increase in street people, begging (including professional beggars), together with an increase in antisocial behaviour.

Whilst our Crime Prevention Managers do an outstanding job, the level of confrontational threats have increased to a level where Police are becoming the only answer - hence why our CPMs say “we are on our way – but please call the Police first and give us the Police Event Number”. By encouraging members to log events with the Police we also ensure that the Police crime statistics for our area are accurate, and that they can allocate the appropriate level of resources to Manukau.

To help the Police reduce the crime levels we remain committed to have the Manukau Business District fully covered with monitored security cameras within the next 6 months.

Other regions who have implemented systems like this have seen upwards of a 60% reduction in crime - something we would love to replicate. We are almost ready to appoint a professional contractor and, depending on whether we lease or buy, the initial set-up cost will be somewhere between \$90,000 and \$240,000 - hence why our cash holdings are currently high.

Some of the cameras will be able to recognise number plates so that we and the Police can monitor when vehicles of interest enter the area. The video footage from the cameras will be live-streamed to our Crime Prevention Managers, the Police and Auckland Transport to help prevent crime and anti-social behaviours. We will also be able to access recent historical footage as evidence to help the Police with any prosecutions.

With customer numbers growing it is important we do everything we can to keep them, our members and their staff safe.

We continue to work closely with our key partners – Auckland Council, Panuku Development Auckland, Auckland Transport and NZ Police to be the voice for you so please continue to let us know of your issues - after all we are here for you.

I would like to take this opportunity to thank the current board, Rachel Darlington, Peter Lim, Mark Smith, Emily May and Stephen Grey for their continued support to help us realise our plan to make a safer Manukau, and to be recognised as the 2nd CBD of Auckland.

Last but by no means least, I would like to thank the wonderful Business Manukau staff, Kerry, Anton, Tess and Janene for their ongoing passion and drive to help Business Manukau to achieve its goals. Thank you all.