

Business Plan 2017-2018

| Action Item | Due Date |
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| Crime Prevention and Security | |
| Design and implement an integrated, efficient <u>CCTV system</u> for the whole of Business Manukau in partnership with Members, Local Board, Auckland Council, Police and Auckland Transport | 30 June 18 |
| 2. Attend a minimum of 350 member <u>security-related callouts</u> | 30 June 18 |
| 3. Ensure that all graffiti/tagging is removed/painted over within 48 hours of identification/notification | 30 June 18 |
| Member Services | |
| 4. Assist a minimum of 80% of business members to list their business on the new <u>business directory</u> at <u>www.BusinessManukau.co.nz</u> | es 30 June 18 |
| 5. Keep <u>member database</u> updated to ensure that no more than 5 bounces occur per group email/newsletter | 30 June 18 |
| 6. Hold a minimum of 6 business <u>networking/training events</u> | 30 June 18 |
| 7. Provide Marketview quarterly retail spending reports by email, and member information workshop before 30 April 2017. | a 30 June 18 |
| Strategic Goals | |
| 8. Add to website new pages for <u>Vacant Premises</u> and <u>Businesses for Sale</u> . Actively assist members to fill vacancies and sell businesses. | 31 March 18 |
| 9. Identify and attract 1 key strategic tenant to Manukau | 30 June 18 |
| 10. Hold one joint <u>key stakeholder meeting</u> per quarter | 30 June 18 |
| 11. Hold one joint education provider meeting per quarter | 30 June 18 |
| 12. Lobby local and central government for funding for <u>Manukau</u> <u>beautification</u> and provision of <u>Te Papa</u> . | 30 June 18 |