

**Business Plan
2018-2019**

Action Item	Due Date
Crime Prevention and Security	
1. Design and implement an integrated, efficient <u>CCTV system</u> for the whole of Business Manukau in partnership with Members, Local Board, Auckland Council, Police and Auckland Transport.	30 June 19
2. Attend a minimum of 3,000 member <u>security-related incidents</u> .	30 June 19
3. Ensure that all <u>graffiti/tagging</u> is removed/painted over within 48 hours of identification/notification. Sign a contract with Manukau Beautification Trust for additional coverage.	30 June 19
Member Services	
4. Assist a minimum of 80% of business members to list their businesses on the new <u>business directory</u> at www.BusinessManukau.co.nz .	30 June 19
5. Keep <u>member database</u> updated to ensure that no more than 5 bounces occur per group email/newsletter.	30 June 19
6. Hold a minimum of 6 business <u>networking/training events</u> .	30 June 19
7. Provide <u>Marketview</u> quarterly retail spending reports by email and facilitate an annual member information workshop.	30 June 19
8. Facilitate an annual Panuku Development information workshop for members.	
Strategic Goals	
9. Identify and attract 1 <u>key strategic tenant</u> to Manukau.	30 June 19
10. Hold one joint <u>key stakeholder meeting</u> per quarter.	30 June 19
11. Hold one joint <u>education provider meeting</u> per quarter.	30 June 19
12. Lobby local and central government for funding for <u>Manukau beautification</u> and provision of <u>Te Papa</u> .	30 June 19